

MASTER OF BUSINESS ADMINISTRATION (CBCS – 2022 COURSE)

M.B.A. Sem – I : WINTER- 2022

SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : Monday

Time : 10:00 AM-01:00 PM

Date : 5/12/2022

W-25909-2022

Max. Marks : 100

N.B.:

- 1) Attempt **ANY FOUR** questions from Section-I.
- 2) Attempt **ANY TWO** questions from Section-II.
- 3) Figures to the right indicate **FULL** marks.

SECTION-I

- Q.1 Explain nature, scope and evolution of the concept of organizational behavior. (15)
- Q.2 What is perception? Identify the factors influencing perception. (15)
- Q.3 Compare the effectiveness of Theory X and Theory Y giving suitable examples. (15)
- Q.4 Classify different types of groups and their uses. (15)
- Q.5 What is leadership? Describe the difference between a leader and a manager. (15)
- Q.6 Write short notes on **ANY THREE** of the following: (15)
- a) Fielder's contingency model of leadership
 - b) Types of Reinforcement
 - c) Big-five traits of personality
 - d) Job satisfaction

SECTION-II

- Q.7 "Motivation is desire to achieve goals and goals influence the level of motivation". Explain this linkage with the help of any theory of motivation that you have learnt. (20)
- Q.8 "Organizations have to take care of employees and their stress". So, suggest some organizational policies that help employees to cope with the job stress. (20)
- Q.9 Employees from different departments have been found to be in conflict with each other, what strategies will you suggest to resolve these conflicts? (20)

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