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**MASTER OF BUSINESS ADMINISTRATION (HUMAN RESOURCE) (CBCS - 2020
COURSE)**

M.B.A. (HR) Sem-II : WINTER- 2022

SUBJECT : ORGANIZATION DEVELOPMENT & CHANGE MANAGEMENT

Day : Thursday

Time : 10:00 AM-12:00 PM

Date : 8/12/2022

W-22852-2022

Max. Marks : 50

N.B.:

- 1) Attempt any **THREE** questions from **Section-I** and any **TWO** from **Section-II** each.
 - 2) Answers to both Section should be written in **SAME** answer book.
 - 3) Figures to the right indicate **FULL** marks.
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SECTION – I

- Q.1** Explain the meaning of Organization Development (OD). Describe the benefits of OD to the organizations. (10)
- Q.2** Describe the features of organizational change with suitable examples. (10)
- Q.3** What are the different ego states in Transactional Analysis? Explain the implications of Ego states in interpersonal Communication. (10)
- Q.4** Discuss the steps involved in Grid Organization for leadership development. (10)
- Q.5** Write Short Notes on ANY TWO of the following: (10)
- (a) Resistance to change
 - (b) Role Negotiation Technique
 - (c) Organizational Structure

SECTION - II

- Q.6** “T-group participants work together and learn from each other”-Discuss (10)
- Q.7** Write a detailed note explaining your client about the structure, characteristics and benefits of learning organization. (10)
- Q.8** As an OD consultant, which ethical issues and concerns are important to be addressed in Client-Consultant’s relationship? (10)
