MASTER OF BUSINESS ADMINISTRATION (CBCS - 2020 COURSE) M.B.A Sem-II : WINTER- 2022

SUBJECT: PRODUCTION & OPERATIONS MANAGEMENT Day: Tuesday Time: 10:00 AM-12:00 PM Date: 6/12/2022 W-22782-2022 Max. Marks: 50 N.B.: Attempt ANY THREE questions from SECTION- I and attempt ANY TWO 1) questions from SECTION - II Figures to the right indicate FULL marks. 2) Both the sections should be written in **SAME** answer books. 3) SECTION - I What is the Production and Operations Management? Explain objectives of (10) Q.1 production management. (10)Different between plant location and plant Layout. Q.2 What is Quality? Explain importance of Quality Management in todays (10) Q.3 competitive world. What is Materials Management? Explain objectives of materials management. (10) **Q.4** (10)Write a short notes on (ANY TWO) of the following: Q.5 a) Recent trends in Manufacturing Maintenance Management c) SCM – Supply Chain Management **SECTION - II** Would operations planning and control in service industry be different from (10) **Q.6** PPC in manufacturing industries, Discuss? As a management discipline does maintenance management differ from (10) $\mathbf{Q.7}$ production management If yes, in what way? Discuss.

> different focus:i) Customer focus

How could the operations strategies be different for organizations that have (10)

ii) Technology focus

iii) Product focus

Q.8

Explain the operations strategies in each case.