

BACHELOR OF BUSINESS ADMINISTRATION (CBCS - 2018 COURSE)

B.B.A. Sem-VI : WINTER- 2022

SUBJECT : MANAGEMENT OF INDUSTRIAL RELATIONS

Day : Wednesday

Time : 02:00 PM-05:00 PM

Date : 14-12-2022

W-18867-2022

Max. Marks : 60

N.B.:

- 1) Attempt **ANY THREE** questions from Section – I and **ANY TWO** questions from Section – II.
 - 2) Answers to both the sections should be written in the **SAME** answer book.
 - 3) Figures to the right indicate **FULL** marks.
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SECTION – I

- Q.1** Define Industrial Relations. Trace the major milestones of industrial relations in India. [10]
- Q.2** Differentiate between strikes and lockout. Mention legal implication of these to HR manager. [10]
- Q.3** Why is domestic enquiry held? Explain its procedure with one suitable example. [10]
- Q.4** Describe the meaning, purpose and types of conciliation. [10]
- Q.5** Write short notes on **ANY TWO** of the following: [10]
- a) Problems of Trade Unions
 - b) Impact of industrial disputes
 - c) Causes of grievances

SECTION – II

- Q.6** What are provisions of strike under the Industrial Disputes Act, 1947? [15]
- Q.7** “Arbitration is most efficient form of remedy for settlement of disputes amongst employers and employee”. Discuss. [15]
- Q.8** Prepare a show-cause notice for a worker, who was found misbehaving and abusing the fellow workers. [15]

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