

BACHELOR OF BUSINESS ADMINISTRATION (CBCS - 2018 COURSE)
B.B.A. Sem-III : WINTER- 2022
SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : Monday

Time : 02:00 PM-05:00 PM

Date : 28-11-2022

W-18824-2022

Max. Marks : 60

N.B.:

- 1) Attempt **ANY THREE** questions from Section – I and **ANY TWO** questions from Section – II.
 - 2) Answers to both the sections should be written in the **SAME** answer book.
 - 3) Figures to the right indicate **FULL** marks.
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SECTION – I

- Q.1** Describe the concept of organizational behaviour. Explain improving ethical behaviour and improving quality as the challenges for HR managers. **[10]**
- Q.2** What is job satisfaction? Explain the factors influencing job satisfaction. **[10]**
- Q.3** Discuss the types of needs and process motivation in detail. **[10]**
- Q.4** State the importance of group decision making over the individual decision making with examples. **[10]**
- Q.5** Write short notes on **ANY TWO** of the following: **[10]**
- a) Perception process
 - b) Types of values
 - c) Determinants of personality

SECTION – II

- Q.6** “Leadership is the ability get the things done by others”- Do you agree? Why? Why not? **[15]**
- Q.7** Assume yourself as a project leader. Recently you have observed that there is a gap in positive attitude. What steps you would take to create positive attitude towards the job in your team members. **[15]**
- Q.8** “Organization culture holds the company together as a unit for achieving the organizational goals”. Describe the steps you would take to make people understand and follow the organizational culture. **[15]**

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