

- 5) The first language which we learn or speak as a child _____.
- a) Jargon
 - b) Dialect
 - c) Mother Tongue
 - d) Vernacular
- 6) The message may be misinterpreted because of _____
- a) Barriers
 - b) Distortions
 - c) Distractions
 - d) Noise
- 7) The person who transmits the message is called the _____
- a) Sender
 - b) Gives
 - c) Taker
 - d) Receiver
- 8) Once the message is encoded in a desired format it is transferred through a medium called _____
- a) Channel
 - b) Medium
 - c) Media
 - d) Way
- 9) In oral communication there is a possibility of immediate _____.
- a) Reaction
 - b) Response
 - c) Refection
 - d) Rese
- 10) Which of the following shows a positive facial expression _____.
- a) Frowning while concentrating
 - b) Maintaining eye contact
 - c) Smiling continuously
 - d) Rolling up your eyes

Total marks obtained: _____

Signature of Invigilator: _____

Signature of examiner: _____

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