

BACHELOR OF SCIENCE (LABORATORY SCIENCES) (CBCS - 2019 COURSE)  
B.Sc. (Lab Sci) Sem-I : WINTER- 2022  
SUBJECT : COMMUNICATION SKILLS

Day : Wednesday

Time : 10:00 AM-12:00 PM

Date : 25-01-2023

W-21597-2022

Max. Marks : 20

Date:

N.B.:

- 1) There are Three sections as  
Section -A = Objective Type questions 20 Marks.  
Section -B = Long Answer Questions 20 Marks.  
Section -C = Short Answer Questions 20 Marks.
- 2) Section A is given in **SEPARATE** sheet and has to be answered on same sheet. This sheet should be completed within the first 20 minutes of starting of the examination. This sheet with Section A only will be collected by Supervisor.
- 3) Section B has four long questions and **ANY TWO** questions have to be answered.
- 4) Section C has six short questions and **ANY FOUR** questions have to be answered.
- 5) You have to make  $\surd$  such kind of mark in the box of the appropriate answer.

Seat No.: \_\_\_\_\_

SECTION - A

Q.1 M.C.Q's

- 1) Our Dress code is an example of \_\_\_\_\_ communication.  
a)  Verbal  
b)  Nonverbal  
c)  Written  
d)  Spoken
- 2) While talking to friends you do not pay attention to the skill of \_\_\_\_\_ communication.  
a)  Written  
b)  Oral  
c)  Audio  
d)  Visual
- 3) Letter, E-mail, Telephone are example of \_\_\_\_\_  
a)  Message  
b)  Feedback  
c)  Channel  
d)  Encoding
- 4) \_\_\_\_\_ can be presented by face etc.  
a)  Gesture  
b)  Body Language  
c)  Para Language  
d)  Expression

P.T.O.

- 5) The first language which we learn or speak as a child \_\_\_\_\_.
- a)  Jargon
  - b)  Dialect
  - c)  Mother Tongue
  - d)  Vernacular
- 6) The message may be misinterpreted because of \_\_\_\_\_
- a)  Barriers
  - b)  Distortions
  - c)  Distractions
  - d)  Noise
- 7) The person who transmits the message is called the \_\_\_\_\_
- a)  Sender
  - b)  Gives
  - c)  Taker
  - d)  Receiver
- 8) Once the message is encoded in a desired format it is transferred through a medium called \_\_\_\_\_
- a)  Channel
  - b)  Medium
  - c)  Media
  - d)  Way
- 9) In oral communication there is a possibility of immediate \_\_\_\_\_.
- a)  Reaction
  - b)  Response
  - c)  Refection
  - d)  Rese
- 10) Which of the following shows a positive facial expression \_\_\_\_\_.
- a)  Frowning while concentrating
  - b)  Maintaining eye contact
  - c)  Smiling continuously
  - d)  Rolling up your eyes

Total marks obtained: \_\_\_\_\_

Signature of Invigilator: \_\_\_\_\_

Signature of examiner: \_\_\_\_\_

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- 1) There are Three sections as  
Section -A = Objective Type questions                    20 Marks.  
Section -B = Long Answer Questions                        20 Marks.  
Section -C = Short Answer Questions                       20 Marks.
  - 2) Section B has four long questions and **ANY TWO** questions have to be answered.
  - 3) Section C has six short questions and **ANY FOUR** questions have to be answered.
  - 4) Answer to both the sections should be written in **SAME** answer book.
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**SECTION – B**

- Q.1** Long Answer Questions (LAQ) (**ANY TWO**): **[20]**
- a) What are the types of communication? Describe in detail about “Non-verbal” communication?
  - b) What is mean by effective communication? Describe the important and situation under which it is used?
  - c) Write an advertisement for Lab Technician opening?
  - d) Explain various barriers to Listening?

**SECTION – C**

- Q.2** Short Answer Questions (SAQ) (**ANY FOUR**): **[20]**
- a) Body Language.
  - b) Qualities of Leader.
  - c) Listening Skill.
  - d) Importance of Spoken English.
  - e) Barrier of Communication.
  - f) Telephone Conversation.

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