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MASTER OF HOSPITAL ADMINISTRATION (CBCS-2018 COURSE)
M.H.A.Sem - III : WINTER- 2022
SUBJECT : INDUSTRIAL RELATIONS

Day : Wednesday

Time : 10:00 AM-12:00 PM

Date : 14-12-2022

W-19582-2022

Max. Marks : 40

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N.B.:

- 1) **Q. No. 1 is COMPULSORY.**
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Draw neat and labelled diagrams **WHEREVER** necessary.
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Q.1 Answer the following :

(20)

- a) Explain the process of assessment and certification of Standing Orders.
- b) Explain the procedure for the registration of Trade Union under Trade Union Act, 1926

Q.2 Write short notes on ANY FOUR of the following:

(20)

- a) Evolution of Industrial Relations
- b) Works committee
- c) Conciliation
- d) Workers Participation in Management
- e) Negotiating strategies for Collective Bargaining

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