

MASTER OF HOSPITAL ADMINISTRATION (CBCS-2018 COURSE)

M.H.A.Sem - I : WINTER- 2022

SUBJECT : MANAGEMENT PRINCIPLES

Day : Saturday

Time : 10:00 AM-01:00 PM

Date : 10/12/2022

W-19554-2022

Max. Marks : 60

N.B.:

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answer to both the sections should be written in **SEPARATE** answer books
- 4) Draw neat diagram **WHEREVER** necessary.

SECTION I

Q.1 Answer **ANY TWO** of the following: **(20)**

- a) What are the 14 principles of management given by Henri Fayol? Explain in detail
- b) What is planning? Explain its characteristics, advantages and limitations.
- c) What is decision making? Explain the essential steps in decision making.

Q.2 Write short notes on **ANY TWO** of the following. **(10)**

- a) Contingency Approach
- b) Budgetary Control
- c) Staffing

SECTION-II

Q.3 Answer **ANY TWO** of the following: **(20)**

- a) What do you understand by 'span of management'? How is this taken into account in preparing an organizational structure?
- b) Discuss the essentials of an effective delegation of authority. Explain its difficulties.
- c) Define Objectives. Explain the criteria of sound objectives. Can an objective be a planning premise?

Q.4 Write short notes on **ANY TWO** of the following. **(10)**

- a) Centralization v/s Decentralization
- b) MBO
- c) Human Relations Movement

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