## MASTER OF SOCIAL WORK (CBCS-2019 COURSE) M.S.W. SEM-I: WINTER- 2022

SUBJECT: HRM&LW-1: ORGANISATIONAL BEHAVIOUR Time: 10:00 AM-01:00 PM

Day: Thursday

Date: 3/11/2022

W-21358-2022

Max. Marks: 60

N.B.:

1) All Questions are COMPULSORY.

2) Answers to Both the sections should be written in SEPARATE answer book.

## **SECTION - I**

Q.1) Write a short note on ANY TWO: (5 Marks X = 10)

Concepts of organizational behavior संस्थात्मक वर्तनाची संकल्पना

b) Human needs मानवी गरजा

c) Factors of motivation. प्रेरणेचे घटक

Q.2) Answer the following ANY ONE: (10 Marks X 1 = 10)

- State the importance of organizational behavior in the perspective of employee discipline. कर्मचा-यामधील शिस्तिच्या दृष्टीकोनातून संस्थात्मक वर्तनाचे महत्व सांगा.
- b) Highlight the various initiatives of Management for employee job satisfaction. कर्मचार्यांच्या कार्य समाधानासाठी व्यवस्थापनाच्या पुढाकारावर प्रकाश टाका.
- Q.3) Answer the following ANY ONE: (10 Marks X 1 = 10)
  - Highlight the various measures undertaken by management for attitude change of employees. व्यवस्थापनानी कर्मचार्यांच्या दृदृष्टीकोन बदलासाठी राबवित असलेल्या विविध उपाय योजनावर
  - b) Explain the various programs of management for increasing employees moral. कर्मेचार्यांचे मनोबल वाढविंण्यासाठी व्यवस्थापनाचे विविध उपक्रम् स्पष्ट करा.

## **SECTION - II**

- Q.4) Write a short note on ANY TWO: (5 Marks X 2 = 10)
  - a) Individual conflicts. व्यक्तिगत संघर्ष.
  - b) Counseling. समूपदेशन
  - c) Stages in group dynamics. गट गतीशिलते मधील टप्पे
- Q.5) Answer the following ANY ONE: (10 Marks X 1 = 10)
  - a) State the various conflict handling models and tactics. संघर्ष हाताळण्याचे विविध मार्ग व युक्त्या सांगा.
  - b) Discuss in detail the nature of Human problems in Industry. उधोगातील मानवी समशांच्या स्वरूपावर सविस्थर चर्चा करा.
- Q.6) Answer the following ANY ONE: (10 Marks X 1 = 10)
  - a) State the various problems of employees related to working conditions. कार्यस्थितीशी निगडीत कर्मचाऱ्यांचे विविध समस्या विशद करा.
  - b) Discuss the components of group dynamics. गट गतीशिलतेच्या घटकावर चर्चा करा.