BACHELOR OF ARTS (CBCS - 2018 COURSE) T. Y. B. A. Sem-V : WINTER- 2022 SUBJECT : SOFT SKILLS

Day: Wednesday Time: 02:00 PM-05:00 PM Date: 7/12/2022 W-18291-2022 Max. Marks: 30 **N.B.:** 1) All questions are **COMPULSORY**. 2) Figures to the right indicate FULL marks. **Q.1** What is interview and different types of interview? (10)OR What is attitude? How to develop positive attitude? Q.2 Attempt any TWO of the following: (10)a) Comment on Group discussion. b) What are the limitations of verbal communication? c) Explain internal factors as per SWOT Analysis. d) Explain essential steps for decision making. (10)Attempt any **TWO** of the following: Q.3 a) Over Commitment - Causes and Solutions b) Empathy c) Personal Appearance

d) Self-management