

MASTER OF HOSPITAL ADMINISTRATION (CBCS-2018 COURSE)
M.H.A.Sem - III :SUMMER- 2022
SUBJECT : INDUSTRIAL RELATIONS

Day : Friday

Date : 10/6/2022

S-19582-2022

Time : 10:00 AM-12:00 PM

Max. Marks : 40

N.B.:

- 1) All the questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Draw neat diagram **WHEREVER** necessary.
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Q.1 Answer the following:

- a) Define Trade Union. Explain the functions and problems of Trade Unions. (10)
- b) Define Workers Participation in management. Elaborate the schemes of Worker's Participation in India. (10)

Q.2 Answer **ANY FOUR** of the following: (20)

- a) Standing orders
- b) Work Ethics
- c) Blue collar v/s white collar unions
- d) Guidelines for handling grievance
- e) Quality of work life

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