

MASTER OF HOSPITAL ADMINISTRATION (CBCS-2018 COURSE)
M.H.A.Sem - II :SUMMER- 2022
SUBJECT : HOSPITAL ORGANIZATION, STRUCTURE & BUSINESS PLAN

Day : Wednesday
Date : 15-06-2022

S-19565-2022

Time : 10:00 AM-01:00 PM
Max. Marks : 60

N.B.:

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answer to both the sections should be written in **SEPARATE** answer books
 - 4) Draw neat diagram **WHEREVER** necessary.
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SECTION I

Q.1 Answer **ANY TWO** of the following: **(20)**

- a) Describe in detail types of healthcare facilities in Indian scenario.
- b) What is outsourcing in hospital? Enlist what all services can be outsourced in a hospital setting. Explain advantages and disadvantages of outsourcing
- c) Describe the common issues in managing a teaching hospital. Suggest feasible solutions.

Q.2 Write short notes on **ANY TWO** of the following. **(10)**

- a) Organogram
- b) Types of goal
- c) Process of Decision making

SECTION-II

Q.3 Answer **ANY TWO** of the following: **(20)**

- a) What is SWOT analysis? Explain with an example from healthcare
- b) Describe the functions of governing body of a corporate hospital.
- c) What do you understand by administrative services of a hospital? Explain any two of them.

Q.4 Write short notes on **ANY TWO** of the following. **(10)**

- a) Expectations of community from hospital
- b) OT utilization
- c) Productivity

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