MASTER OF BUSINESS ADMINISTRATION (CBCS - 2020 COURSE) M.B.A Sem-III :SUMMER- 2022 **SUBJECT: BUSINESS PROCESS REENGINEERING**

Day: Thursday Date: 23-06-2022

S-22799-2022

Time: 10:00 AM-12:00 PM

Max. Marks: 50

N.B.:

- 1) Attempt Any Three Questions from Section I. Each Question carries 10 marks.
- 2) Attempt Any Two Questions from Section II. Each Question carries 10 marks.
- 3) Both the sections should be written in the Same answer book.

Section - I

- Q. 1 Explain in brief common Business Processes used in an organization.
- Q. 2 Explain the role of leader and manager in Business Process Reengineering (BPR) with suitable examples.
- Q. 3 Discuss in detail Agile Manufacturing with suitable examples.
- Q. 4 Discuss the future role of Information Technology (IT) in reengineering.
- Q. 5 Write short Notes (Any Two)
 - a) Enterprise Resource Planning (ERP)
 - b) Production Planning
 - c) Ineffective BPR teams

Section - II

- Q. 6 Discuss the various reasons of implementation of Business Process Reengineering (BPR) in an organization with suitable examples.
- Q. 7 Illustrate Critical Success Factors of Business Process Reengineering (BPR) with appropriate examples.
- Q.8 "The present speed of development forces companies/organizations to reengineer their business processes" Do you agree? Justify your answer with suitable examples.