

**MASTER OF BUSINESS ADMINISTRATION (HUMAN RESOURCE) (CBCS -  
2020 COURSE)**

**M.B.A. (HR) Sem-II :SUMMER- 2022**

**SUBJECT : ORGANIZATION DEVELOPMENT & CHANGE MANAGEMENT**

Day : Saturday

Time : 02:00 PM-04:00 PM

Date : 4/6/2022

**S-22852-2022**

Max. Marks : 50

**N.B.:**

- 1) Attempt any **THREE** questions from **Section-I** and any **TWO** from **Section-II** each.
- 2) Answers to both Section should be written in **SAME** answer book.
- 3) Figures to the right indicate **FULL** marks.

**SECTION – I**

- Q.1** Define Organization Development (OD). Describe the evolution of OD as a discipline of study. **(10)**
- Q.2** Explain the concept of change. What are the drivers of change in modern organization? **(10)**
- Q.3** Why is Action Research conducted? How does it differ than that of pure research? **(10)**
- Q.4** How does Management by Objective help in organization effectiveness? **(10)**
- Q.5** Write Short Notes on ANY TWO of the following: **(10)**
- (a) Role analysis technique
  - (b) Ethical issues in Client-Consultant relationship
  - (c) Work redesign

**SECTION - II**

- Q.6** Elaborate on the process of Sensitivity training and Behavior modeling. **(10)**
- Q.7** Your client organization is an electronic component manufacturer. In growing competition, it is not able to retain the profits. You have noticed the leadership and organization structure is traditionally followed. What recommendations would you suggest? **(10)**
- Q.8** “Individual interventions are aimed to improve job satisfaction and productivity” – Explain using any one of the individual intervention that you studied. **(10)**

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