

**SUPPLEMENTARY**  
**BACHELOR OF BUSINESS ADMINISTRATION (CBCS - 2018 COURSE)**  
**B.B.A. Sem-VI HRM :SUMMER- 2022**  
**SUBJECT : MANAGEMENT OF INDUSTRIAL RELATIONS**

Day : Friday

Time : 10:00 AM-01:00 PM

Date : 26-08-2022

S-18867-2022

Max. Marks : 60

**N.B.**

- 1) Answer any **THREE** questions from Section – I and any **TWO** questions from Section.
- 2) Answer to both the sections should be written in the **SAME** answer book.
- 3) Figures to the right indicate **FULL** marks.

**SECTION – I**

- Q.1** Explain the meaning and definition of Industrial Relations. Elaborate on the parties involved in Industrial Relations. **(12)**
- Q.2** Explain the difference between mediation and conciliation. **(12)**
- Q.3** What is collective bargaining? Examine its importance and characteristics. **(12)**
- Q.4** Discuss the functions of trade union. **(12)**
- Q.5** Write short notes on **ANY TWO** of the following: **(12)**
- a) Work committees
  - b) Disciplinary action
  - c) Causes of grievances

**SECTION – II**

- Q.6** Explain how conciliation helps in preventing and settling disputes in an industry. **(12)**
- Q.7** Assume yourself as HR Manager. You have received complaint from one of the worker against his colleague along with evidences of his misbehavior. How will you initiate domestic enquiry. **(12)**
- Q.8** Explain the provisions regarding Retrenchment and Lock-out under Industrial Act, 1947. **(12)**

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