BACHELOR OF COMPUTER APPLICATIONS (CBCS - 2018 COURSE) B.C.A. Sem-VI: SUMMER - 2022 SUBJECT: BUSINESS ANALYTICS

SUBJECT: BUSINESS ANALYTICS Day: Monday Time: 10:00 AM-01:00 PM Date: 30-05-2022 Max. Marks: 60 S-18801-2022 N.B.: Q.No.4 from Section – I is **COMPULSORY**. 1) 2) Answer **ANY TWO** questions from Q.1, 2, 3 in Section – I. 3) Answer **ANY TWO** questions from Q.5, 6, 7 in Section – II. 4) All questions carry **EQUAL** marks. Answers to both the sections should be written in **SAME** answer book. 5) Draw a labelled diagram WHEREVER necessary. SECTION - I Q.1 a) Explain in brief data visualization. [06] b) Explain various areas in which Data Analytics is applied. [06] How to deal with missing or incomplete data? [06]Q.2 a) b) Explain Data Mining process in short. [06] What are data mining techniques? Explain its features. [06] Q.3 a) **b)** Write note on web mining. [06] 0.4 Write short notes on the following: Attempt ANY THREE: [12] a) Recovery management **b)** Risk forecasting c) Talent Analytics d) Loyalty Analytics **SECTION - II** [06] Q.5 a) Write short note on XL-Miner. b) What is OLAP? Explain its concept. [06] Q.6 a) How Business Analytics is useful in Business forecasting? [06] **b)** Explain how customer segmentation is done. [06]Q.7 a) Explain Fraud Detection and Prediction in brief. [06]

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b) Write detail note on Human Resource Retention.