

BACHELOR OF PHARMACY (B. PHARM.) (CBCS-2019 COURSE)

B. Pharm. Sem-I :SUMMER- 2022

SUBJECT : COMMUNICATION SKILLS

Day : Thursday

Time : 10:00 AM-01:00 PM

Date : 21-07-2022

S-21322-2022

Max. Marks : 35

N.B.

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the **RIGHT** indicate **FULL** marks.
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Q.1 Answer **ANY ONE** out of **TWO**. **(10)**

- a) What are barriers to communication?
- b) Explain - Soft skills play a significant role in one's success in life.

Q.2 Answer **ANY FIVE** out of **SEVEN**. **(25)**

- a) What are the steps involved in giving good presentation?
- b) What is the importance of gestures and facial expressions in non-verbal communication?
- c) What are the Don't of Group discussion?
- d) Explain the difference between Verbal and Non-verbal communication.
- e) Explain the importance of being a good listener.
- f) Write a short note on 'Communication skills in group discussion'.
- g) Explain in brief the importance of language in communication.
