

BACHELOR OF SCIENCE (LABORATORY SCIENCES) (CBCS - 2019 COURSE)

B.Sc. (Lab Sci) Sem-IV :SUMMER- 2022

SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : Saturday

Time : 10:00 AM-12:00 PM

Date : 23-07-2022

S-22568-2022

Max. Marks : **20**

N.B.:

- 1) There are **THREE** questions as
Section –A = Objectives Type questions - 20 marks.
Section –B = Long Answer questions - 20 marks.
Section –C = Short Answer questions - 20 marks.
- 2) Section –A is given in separate sheet and has to be answered on same sheet.
This sheet should be completed with the first 20 minutes of starting of the examination.
This sheet with Section A only will be collected by Supervisor.
- 3) Section -B has **FOUR** long questions and any **TWO** questions have to be answered.
- 4) Section -C has **SIX** short questions and any **FOUR** questions have to be answered
- 5) You have to make \surd such kind of mark in the box of the appropriate answers.

Seat No: _____

SECTION-A

MCQ's

- 1) The process by which individuals organize and interpret their sensory impressions in order to give meaning to their environment
 - a) Emotion
 - b) Perception
 - c) Inspection
 - d) Intellectual
- 2) Non –verbal Communication includes
 - a) Talking
 - b) Dancing
 - c) Speaking
 - d) Facial Expressions
- 3) A type of reward that is not part of employee's pay is called as _____
 - a) Salary
 - b) Memo
 - c) Non-financial
 - d) Email
- 4) _____ is the confidence, enthusiasm of a person or group at a particular time
 - a) Intelligence
 - b) Perception
 - c) Morale
 - d) Movement

5) _____ is also known as 'Conflict Resolution'

- a) Argument
- b) Fundamental
- c) Resolving
- d) Conflict Management

6) _____ is one of the Conflict Management Style

- a) Collaboration
- b) Talking
- c) Fighting
- d) Arguing

7) Hawthorne Experiment was conducted by _____

- a) Henry Fayol
- b) Henry Gantt
- c) Elton Mayo
- d) Joseph Juran

8) Autocratic Model is a _____ style

- a) Fundamental
- b) Leadership
- c) Motivational
- d) Learning

9) Competing means _____

- a) I lose, You Win
- b) I Win, You lose
- c) No winner , No Loser
- d) I Win ,You Win

10) High Morale leads to _____

- a) Conflict
- b) Decrease in Performance
- c) Argument
- d) Job Satisfaction

Total Marks Obtained: _____

Signature of Invigilator: _____

Signature of Examiner: _____

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- 2) Section -B has **FOUR** long questions and any **TWO** questions have to be answered.
- 3) Section -C has **SIX** short questions and any **FOUR** questions have to be answered.
- 4) Answer to both the sections should be written in **SAME** answer book.

SECTION-B

Q.1 Long Answer (Attempt any TWO) (20)

- a) Define Learning and its principles.
- b) What is Organizational Behavior? State its importance and scope.
- c) Explain Motivation and its importance. What is the classification of Motives?
- d) Write a note on Organizational Reward System.

SECTION-C

Short Answer (Attempt any four) (20)

- a) Fundamentals of Organizational Behavior and explain any two.
- b) Conflict Management.
- c) Relationship between Productivity and Morale
- d) Constructive conflict
- e) Perception
- f) Models of Organizational Behavior

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