BACHELOR OF ARTS (CBCS - 2018 COURSE) T. Y. B. A. Sem-V :SUMMER- 2022 SUBJECT : SOFT SKILLS

Time: 11:00 AM-02:00 PM Day: Monday Max. Marks: 30 S-18291-2022 Date: 4/7/2022 N.B.: All questions are **COMPULSORY**. 1) 2) Figures to the right indicate FULL marks. Q.1 What is teamwork? Explain advantage and disadvantage of teamwork. (10)**OR** What is stress management and explain its impact on life? **Q.2** Attempt any TWO of the following: (10)a) Comment on the qualities of a good leader. b) Discuss the importance of personal appearance in an interview? c) How can you manage your time effectively? d) Comment on the importance of values and manners in routine life. Attempt any **TWO** of the following: Q.3 (10)a) Telephone Etiquettes **b)** SWOT Analysis c) Features of values d) Advantages of spoken communication

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