

MASTER OF HOSPITAL ADMINISTRATION (CBCS-2018 COURSE)

M.H.A.Sem - III : WINTER : 2021

SUBJECT: INDUSTRIAL RELATIONS

Day : Saturday

Date : 15-01-2022

W-19582-2021

Time : 10:00 AM-12:00 PM

Max. Marks: 40

N.B.:

- 1) All the questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Draw neat diagram **WHEREVER** necessary.
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Q.1 Answer the following:

- a) Define Industrial Relation. Write scope and objectives of Industrial Relations. **(10)**
- b) Enumerate powers and duties of conciliation officers. **(10)**

Q.2 Answer **ANY FOUR** of the following: **(20)**

- a) Collective Bargaining
- b) Wage Fixation
- c) Quality Circle in India
- d) Association of Nursing Staff
- e) Work Culture

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