

MASTER OF HOSPITAL ADMINISTRATION (CBCS-2018 COURSE)
M.H.A.Sem - I : WINTER : 2021
SUBJECT: MANAGEMENT PRINCIPLES

Day : Tuesday
Date : 11-01-2022

W-19554-2021

Time : 10:00 AM-01:00 PM
Max. Marks: 60

N.B.:

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answer to both the sections should be written in **SEPARATE** answer books
- 4) Draw neat diagram **WHEREVER** necessary.

SECTION I

Q.1 Answer **ANY TWO** of the following: **(20)**

- a) Explain the basic steps in control process.
- b) Describe the various techniques of decision making. Discuss importance of rationality in decision making.
- c) Explain in detail Fayol's principles.

Q.2 Write short notes on **ANY TWO** of the following. **(10)**

- a) Scalar Chain
- b) Requirement of effective direction
- c) Hawthorne Experiment

SECTION-II

Q.3 Answer **ANY TWO** of the following: **(20)**

- a) Is management a science or an art? Explain the difference between management and administration.
- b) What are the functions and responsibilities of a manager?
- c) Explain the concept of control. Describe the importance and types of control

Q.4 Write short notes on **ANY TWO** of the following. **(10)**

- a) Distinguish between delegation and decentralization.
- b) Principles of Organizing
- c) Budgetary Control

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