BACHELOR OF COMPUTER APPLICATIONS (CBCS - 2018 COURSE) B.C.A. Sem-II: WINTER: 2021 SUBJECT: PRINCIPLES OF MANAGEMENT

Day: Saturday

Date: 22-01-2022

W-18763-2021

Time: 02:00 PM-05:00 PM

Max. Marks: 60

N.B.:

- 1) Q 4 from Section I is COMPULSORY.
- 2) Answer ANY TWO questions from Q 1, 2, 3 in Section I.
- 3) Answer ANY TWO questions from Q 5, 6, 7 in Section II.
- 4) All question CARRY EQUAL marks.
- 5) Answers to Both the sections to be written in SAME answer books.
- 6) Draw a labeled diagram WHEREVER necessary.

SECTION - I

- Q.1) Answer the following: (6 Marks X 2 = 12)
 - a) Explain the nature and purpose of management.
 - b) Do you agree that planning is very important function of management? Explain with suitable examples.
- Q.2) Answer the following: (6 Marks X = 12)
 - a) What are the important steps in the process of organizing?
 - b) Define recruitment and state various sources available for the same.
- Q.3) Explain the following: (6 Marks X = 12)
 - a) Define leadership and discuss various leadership styles with suitable examples.
 - b) State the requirements of effective controls in an Organization. How can Managers ensure flexibility of controls within the Organization?
- Q.4) Write short notes on the following: Attempt ANY THREE (4 Marks X = 12)
 - a) Social Responsibility of Management
 - b) MBO
 - c) Organization Chart
 - d) Use of IT in Controlling
 - e) Delegation V/s Decentralization
 - f) Selection Process

SECTION - II

- Q.5) Answer the following: (6 Marks X 2 = 12)
 - a) Are there any difference in planning, organizing, leading, controlling and coordinating between a restaurant and a food processing firm? Explain with example.
 - b) Discuss Fredrick Taylor's contribution to management.
- Q.6) Answer the following: (6 Marks X = 12)
 - a) Creating organization is very difficult and critical task after planning function of management. Comment.
 - b) What is the significance of zero based budgeting and audit in management? Discuss.
- Q.7) Explain the following: (6 Marks X 2 = 12)
 - a) Define supervision. Discuss the importance of supervision in an industrial undertaking.
 - b) Discuss the role of motivation in an Organizations growth or declension.
