

**MASTER OF BUSINESS ADMINISTRATION (HUMAN RESOURCE) (CBCS - 2020
COURSE)**

**M.B.A. (HR) Sem-I : WINTER : 2021
SUBJECT: ORGANIZATIONAL BEHAVIOR**

Day : Friday
Date : 21-01-2022

W-22838-2021

Time : 02:00 PM-04:00 PM
Max. Marks: 50

N.B.:

- 1) Attempt **ANY THREE** questions from Section – I and **ANY TWO** questions from Section – II.
- 2) Answers to both the sections should be written in **SAME** answer book.
- 3) Figures to the right indicate **FULL** marks.

SECTION – I

- Q.1** What is Organizational Behaviour? Describe the four main kinds of models of Organizational Behavior. [10]
- Q.2** Describe how the process of perception is inherently subjective with suitable example. [10]
- Q.3** Explain the key components of Theory X and Theory Y. [10]
- Q.4** Discuss the traits that shows strongest relationship to leadership and the limitation of trait theory. [10]
- Q.5** Write short notes on **ANY TWO** of the following: [10]
- a) Components of Attitude
 - b) Reinforcement
 - c) Formal and informal groups

SECTION – II

- Q.6** Imagine that you are the manager of design that is soon to be reengineered into cross functional team composed of people from several different functions that have little contact with each other until now. What kind of resistance you expect in this situation and how would you manage the change? [10]
- Q.7** “Conflicts are inevitable in the organizations”- Suggest conflict resolution approaches used for changing the attitudes and behavior of those involved in the conflict. [10]
- Q.8** Is a certain level of stress necessary to motivate employees to perform at a high level? Why or Why not? [10]

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