

13. SC H & H A / 2018 Course Sem-V /
BACHELOR OF HOTEL MANAGEMENT & CATERING TECHNOLOGY
(CBCS-2018 COURSE) B.H.M.C.T. Sem-V : WINTER : 2021
SUBJECT: ACCOMMODATION OPERATIONS

Day : Wednesday

Time : 10:00 AM-12:30 PM

Date : 29-12-2021

W-19951-2021

Max.Marks 60

W-19986-2021

N.B.:

- 1) All questions are **COMPULSORY**
- 2) Figures to the right indicate full marks.
- 3) Both the sections should be written in the same answer sheet

SECTION - I

Q.1) Answer the following: (Any 6)

(6 Marks)

- | | |
|------------------|--------------------|
| 1) MICE | 6) ELS |
| 2) USP | 7) Soffit Lighting |
| 3) POS | 8) CFL |
| 4) Cove Lighting | 9) Moment of truth |
| 5) Upselling | 10) Lux |

Q.2) Answer the following: (Any 3)

(12 Marks)

- a) Elaborate on day light and architectural lighting.
- b) Explain the following
 - i) Remodeling
 - ii) Restoration
- c) Draw and explain Prangs colour wheel.
- d) Explain principles of design

Q.3) Answer the following: (Any 3)

(12 Marks)

- a) Give the classification of balance in interior design.
- b) Explain properties of colour.
- c) Elaborate on Non-Architectural Lighting.
- d) Explain the components of Total quality management in Inn keeping

SECTION - II

Q.4) Answer the following: (Any 6)

(6 Marks)

- | | |
|---------------------|---------------------|
| 1) Dovetail | 6) Oriental Carpets |
| 2) Hospitality | 7) Terrazzo |
| 3) Cork Tiles | 8) CVGR |
| 4) Axminster carpet | 9) Tier Curtains |
| 5) Valence Curtains | 10) Mosaic |

..PTO

Q.5) Answer the following: (Any 3)

(12 Marks)

- a) Write a short note on soft furnishings.
- b) Explain various Exterior Window Treatments.
- c) Write a short note on upselling rooms.
- d) Elaborate on role of front office in marketing.

Q.6) Answer the following: (Any 3)

(12 Marks)

- a) What points to be kept in mind while selecting furniture?
- b) Elaborate on real components of Total quality management.
- c) Explain various types of windows.
- d) Elaborate on various types of smart locks.
