

Day : Saturday
Date 29-01-2022

W-19940-2021

Time : 02:00 PM-04:30 PM
Max. Marks: 60

N.B.

- 1) All questions are **COMPULSORY**.
- 2) Figures to the **RIGHT** indicate **FULL** marks.

SECTION – I

- Q.1** Attempt **ANY SIX** of the following. **(06)**
- a) Explain – “Kenzan”.
 - b) What is Trellis?
 - c) List the Equipments used in pest control.
 - d) What do you mean by Eradication?
 - e) Define Fumigation?
 - f) What is Outsourcing.
 - g) Explain - “ Contract Specification”
 - h) What are Janitorial services?
- Q.2** Attempt **ANY THREE** of the following. **(12)**
- a) Write the importance of outsourcing in housekeeping.
 - b) What are pests? Write the preventive and eradication method for Rodents.
 - c) Explain Cost plus fixed fee for outsourced services in Housekeeping.
 - d) Describe the concept and importance of Flower arrangement.
- Q.3** Attempt **ANY THREE** of the following. **(12)**
- a) Explain and illustrate any four geometrical shapes in flower arrangement.
 - b) Write a short note on following principles of Flower arrangement
i) Proportion ii) Emphasis
 - c) What are the natural control methods used in hotels for pest control?
 - d) What are the disadvantages of Contract cleaning?

SECTION – II

- Q.4** Attempt **ANY SIX** of the following. **(06)**
- a) Explain – Gate pass
 - b) What is the use of Section Master key in Housekeeping?
 - c) What is Job Safety Analysis?
 - d) Give the full form of GRN.
 - e) What is Purchase Order?
 - f) What is Lead Time?
 - g) Define Purchase Specification?
 - h) What is non-consumable register?
- Q.5** Attempt **ANY THREE** of the following. **(12)**
- a) What steps need to be taken to reduce employee and guest’s thefts?
 - b) What are the principles of Purchasing?
 - c) Explain the re-order level in detail.
 - d) Draw and explain the format of Store Requisition Slip.
- Q.6** Attempt **ANY THREE** of the following. **(12)**
- a) Mention the first aid procedures for the following.
i) Shock ii) Stroke iii) Asthma iv) Suffocation
 - b) Explain the purchasing procedure for guest supplies.
 - c) What is Inventory Control in Housekeeping?
 - d) Explain the three E’s of safety in detail.

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