

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)
B.Sc. (H. & H.A.) Sem-V : WINTER :- 2021
SUBJECT: ACCOMMODATION OPERATIONS

Day : Tuesday
Date 25-01-2022

W-19886-2021

Time : 10:00 AM-12:30 PM
Max. Marks: 60

N.B.:

- 1) All questions are COMPULSORY
- 2) Figures to the **RIGHT** indicate **FULL** marks.
- 3) Both the sections should be written in the **SAME** answer sheet

SECTION - I

Q.1) Answer the following: (Any 6) (6 Marks)

- | | |
|----------------------|--------------------|
| 1) Lumen | 6) ELS |
| 2) Major renovations | 7) Soffit Lighting |
| 3) MICE | 8) CFL |
| 4) Structural design | 9) Moment of truth |
| 5) Cove Lighting | 10) Lux |

Q.2) Answer the following: (Any 3) (12 Marks)

- a) Give the classification of balance in interior design.
- b) Give the reasons for the renovation in hotels.
- c) Explain different types of colour schemes.
- d) Explain principles of design.

Q.3) Answer the following: (Any 3) (12 Marks)

- a) Explain properties of colour.
- b) Elaborate on Non-Architectural Lighting.
- c) Explain the components of Total quality management in Inn keeping
- d) Give the importance of texture and pattern in interior design

SECTION - II

Q.4) Answer the following: (Any 6) (6 Marks)

- | | |
|--------------------------|----------------------|
| 1) Thermoplastic Floors | 6) Dovetail |
| 2) Awning Window | 7) Hospitality |
| 3) Bow Window | 8) Cork Tiles |
| 4) Needle Punched carpet | 9) Axminster carpet |
| 5) Tier Curtains | 10) Valence Curtains |

Q.5) Answer the following: (Any 3) (12 Marks)

- a) Explain the role of front office in marketing.
- b) What are the types of wallpapers?
- c) Explain the importance of hospitality.
- d) Elaborate on Types of Draperies, Curtains and Headings.

PTO

Q.6) Answer the following: (Any 3)

(12 Marks)

- a) Write a short note on soft furnishings.
- b) Explain various Exterior Window Treatments.
- c) Write a short note on upselling rooms.
- d) Elaborate on various types of smart locks.
