

CDOE
MASTER OF BUSINESS ADMINISTRATION (EXECUTIVE)
M.B.A. (E) Sem-IV : WINTER :- 2021
SUBJECT: ORGANIZATIONAL DEVELOPMENT & CHANGE MANAGEMENT

Day : Friday

Date 18-02-2022

W-8092-2021

Time : 02:00 PM-05:00 PM

Max. Marks: 70

N.B.

- 1) Solve **ANY FOUR** questions from Section – I and **ANY TWO** questions from Section – II.
 - 2) Figures to the **RIGHT** indicate **FULL** marks.
 - 3) Answer to both the sections should be written in **SEPARATE** answer books.
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SECTION - I

- Q.1** Discuss the different issues involved in client-consultant relationship in Organizational Development. (10)
- Q.2** What is Change Management? What are various issues in implementing a change in an organization? (10)
- Q.3** Define Organizational Development and explain brief history of Organizational Development. (10)
- Q.4** Explain Grid Organizational Development and state when this concept is to be adopted in an organisation? (10)
- Q.5** Define team interventions. Explain any one team building intervention. (10)
- Q.6** Write short notes on **ANY TWO** of the following. (10)
- a) Johari Window
 - b) Total Quality Management (TQM)
 - c) Team and team work

SECTION - II

- Q.7** ABC software Ltd. is introducing new software products in the market. Employees are under tremendous pressure to develop the requisite expertise in this area. Suggest any suitable motivational approach to energize them to do the task willingly. (15)
- Q.8** Due to increasing competition your organisation is facing financial problems. Develop a planned strategy intervention for improving the organization's probability. (15)
- Q.9** What is quality of work life? How it can be achieved in the present era? (15)

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