

CDOE
BACHELOR OF BUSINESS ADMINISTRATION (2006 COURSE)
B.B.A. Sem-V : WINTER :- 2021
SUBJECT: EMPLOYEE RELATIONSHIP MANAGEMENT (HR)

Day : Monday
Date 7/3/2022

W-5397-2021

Time : 10:00 AM-01:00 PM
Max. Marks: 80

N.B.:

- 1) Attempt **ANY FIVE** questions from **Section-I** and **ANY TWO** questions from **Section-II**
 - 2) Answer to both the sections should be written in **SEPARATE** answer books.
 - 3) Figures to the right indicate **FULL** marks.
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SECTION – I

- Q.1** Write in details the concept and determinants of Industrial Relations in India. (10)
- Q.2** Trace out the historic development of Industrial Relations. (10)
- Q.3** What are Labour Legislations? Why are they needed? (10)
- Q.4** Write a detailed note on Occupational Health and Safety Management. (10)
- Q.5** Discuss the role of Government in promoting Industrial Relations. (10)
- Q.6** What is Arbitration? Explain it with suitable examples. (10)
- Q.7** Write short note on **any two** of the following: (10)
- a) Causes of Industrial Disputes
 - b) Safety training
 - c) Labour Unions
 - d) Collective Bargaining

SECTION – II

- Q.8** What is the impact of International Labour Organization (ILO) on the present Industrial Relations in India? (15)
- Q.9** Discuss the principles of Collective Bargaining. (15)
- Q.10** Highlight the provisions for achieving healthy Industrial Relations in India. (15)

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