

CDOE
BACHELOR OF COMPUTER APPLICATIONS
B.C.A. Sem-III : WINTER :- 2021
SUBJECT: HUMAN RESOURCE MANAGEMENT

Day : Monday
Date 21-02-2022

W-5330-2021

Time : 10:00 AM-01:00 PM
Max. Marks: 80

N.B.

- 1) Attempt **ANY FIVE** questions from Section – I and **ANY TWO** questions from Section – II.
- 2) Figures to the **RIGHT** indicate **FULL** marks.
- 3) Answers to both the section should be written in **SEPARATE** answer book.

SECTION – I

- Q.1** Explain scientific management theory with example. (10)
- Q.2** Discuss in detail Training Need Analysis. (10)
- Q.3** What do you mean by Industrial Relations? State different actors of industrial relations. (10)
- Q.4** Compare and contrast the basic factors while determining salary for operators and managers. (10)
- Q.5** Distinguish between on-the-job and off-the-job training. Discuss any two methods for off-the-job training. (10)
- Q.6** Define Human Resource Planning and state in brief its functions. (10)
- Q.7** Write short notes on **ANY TWO** of the following. (10)
- i) Induction
 - ii) Types of Interview
 - iii) Selection process

SECTION – II

- Q.8** You have selected batch of 40 BCA students to man an IT unit for local clients in western region of India. Prepare an Induction Training Programme for one week in your head office at Mumbai. (15)
- Q.9** Prepare a safety training programme for medium sized steel industry employing 500 employees. (15)
- Q.10** 'Industrial relations often denotes industrial disputes.' Do you agree? Comment. (15)

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