CDOE

MASTER OF COMPUTER APPLICATIONS (CBCS - 2020 COURSE) M.C.A. Sem-I: WINTER: - 2021

SUBJECT: MANAGEMENT CONCEPTS & APPLICATIONS

Day: Friday Time: 10:00 AM-01:00 PM Date 11/2/2022 W-23052-2021 Max. Marks: 60 N.B. 1) Attempt **ANY THREE** questions from Section – I and **ANY TWO** questions from Section – II. 2) Figures to the RIGHT indicate FULL marks. 3) Answer to both the sections should be written in **SAME** answerbook. **SECTION - I** Write a detailed note on the contribution of Henry Fayol to the field of (12) Q.1 Management. i) Explain the terms: 'Plan' and 'Planning'. **Q.2** (06)ii) Why is planning important for organizations? (06)Discuss -Q.3 The importance of Organizing. (06)i) The challenges of the modern Organizations. ii) (06)What do you understand by 'Performance Appraisal'? (06)**Q.4** i) Explain any two methods of Performance Appraisal suitable for IT (06)organizations. Write short notes on **ANY TWO** of the following: (12)Q.5 Human Relations approach in Management i) E-Commerce – types and importance ii) Advantages of ERP iii) **SECTION - II Q.6** Discuss the various leadership styles. (06)i) Explain the traits of a charismatic leader with reference to any well-known (06)ii) leader. Explain **Q.7** Decision making process. (06)i) Need of computer based decision making. ii) (06)Information Technology helps managers to have effective control in (12) Q.8

organizations. Comment.