

**CDOE**  
**MASTER OF BUSINESS ADMINISTRATION (HUMAN RESOURCE) (CBCS - 2020 COURSE)**  
**M.B.A. (H.R.) Sem-III : WINTER :- 2021**  
**SUBJECT: BUSINESS PROCESS REENGINEERING**

**Day : Thursday**  
**Date 3/3/2022**

**W-23010-2021**

**Time : 10:00 AM-12:00 PM**  
**Max. Marks: 50**

---

**N.B.**

- 1) Attempt any **THREE** questions from Section I and attempt any **TWO** questions from Section II.
  - 2) Both the Sections should be written in the **SAME** answer book.
  - 3) Figures to the right indicate full marks
- 

**SECTION- I**

- Q.1** Explain about different steps of Business Process Reengineering. **(10)**
- Q.2** What are the principles of BPR? How they guide for reengineering? **(10)**
- Q.3** How BPR and ERP are linked? **(10)**
- Q.4** How today's digital era influence upon BPR? Discuss. **(10)**
- Q.5** Write short notes on **ANY TWO**. **(10)**
- a) Skills required for reengineering
  - b) Importance of BPR
  - c) Factors influencing BPR

**SECTION- II**

- Q.6** Discuss any successful example of an industry which has undergone BPR process. **(10)**
- Q.7** How information technology is supportive to BPR? Explain. **(10)**
- Q.8** Identifying reengineering opportunity is crucial in BPR process, discuss. **(10)**

\* \* \* \*

---