

CDOE
MASTER OF BUSINESS ADMINISTRATION (HUMAN RESOURCE) (CBCS - 2020 COURSE)
M.B.A. (H.R.) Sem-I : WINTER :- 2021
SUBJECT: ORGANIZATIONAL BEHAVIOR

Day : Thursday
Date 10/2/2022

W-22979-2021

Time : 10:00 AM-12:00 PM
Max. Marks: 50

N.B.:

- 1) Attempt **ANY THREE** questions from Section – I and **ANY TWO** questions from Section – II.
- 2) Answers to both the sections should be written in **SAME** answer book.
- 3) Figures to the right indicate **FULL** marks.

SECTION – I

- Q.1** Elucidate the meaning of Organizational Behaviour and Challenges for organizations of managing behavior on a global scale. **[10]**
- Q.2** “Positive reinforcement promotes learning of desired behavior” – Explain. **[10]**
- Q.3** Describe the Herzberg’s Two Factor theory of motivation. **[10]**
- Q.4** Discuss in detail ‘Consideration’ and ‘Initiating Structure’ dimensions of Ohio state study on leadership. **[10]**
- Q.5** Write short notes on **ANY TWO** of the following: **[10]**
- a) Group Decision making
 - b) Job Satisfaction
 - c) Organizational Culture

SECTION – II

- Q.6** Assume yourself as a supervisor of a group of 12 members working for manufacturing company. Your company has decided downsizing for coping the uncertain economic situations. This led to stress among the group members. Suggest them stress management strategies. **[10]**
- Q.7** The jobs are changing because of introduction of new computer based manufacturing technology in your company. Discuss some ways to overcome the resistance to change in order to help the organization move to the desired technology. **[10]**
- Q.8** Identify how the task relationship might potentially result in conflict in the employees and groups working together in the organization. Suggest some conflict resolution approaches you would use for managing the conflict. **[10]**