

CDOE
MASTER OF COMPUTER APPLICATIONS (CBCS-2019 COURSE)
M.C.A. SEM - III : WINTER :- 2021
SUBJECT: ORGANIZATIONAL BEHAVIOUR

Day : Friday
Date 18-02-2022

W-22226-2021

Time : 10:00 AM-01:00 PM
Max. Marks: 60

N.B.:

- 1) Q 4 from Section I is COMPULSORY.
- 2) Answer ANY TWO questions from Q 1, 2, 3 in Section I.
- 3) Answer ANY TWO questions from Q 5, 6, 7 in Section II.
- 4) All questions CARRY EQUAL marks.
- 5) Answers to Both the sections should be written in SAME answer book.

SECTION - I

Q.1) Answer the following: (12 Marks X 1 = 12)

Discuss the meaning of Organizational Behaviour. What are the variables S-O-B-C? How does S-O-B-C model explain the behavior?

Q.2) Answer any ONE the following: (12 Marks X 1 = 12)

- a) Define Perception. Explain the steps involved in perception process.
- b) What do you mean by stress? List out the different sources of organizational stress.

Q.3) Answer the following: (12 Marks X 1 = 12)

Elucidate the concept of leadership and describe the theory of managerial grid.

Q.4) Write short notes on the following: Attempt ANY THREE (4 Marks X 3 = 12)

- a) Formation of Attitudes
- b) Types of Values
- c) Effective Team
- d) Advantages of group decision making

SECTION - II

Q.5) Answer the following: (12 Marks X 1 = 12)

“Organizational outcome is affected by the employee attitudes and job satisfaction” – Justify.

Q.6) Answer the following: (12 Marks X 1 = 12)

“Communication and negotiation are extremely useful techniques for resolving conflicts”- Comment.

Q.7) Explain the following: (12 Marks X 1 = 12)

You hold the opinion that, employee motivation is utmost important for completion of software project. What different ways and means will you adopt to motivate the software developers in your organization?
