Day : Monday   Time : 02:00 PM-05:00 PM

Date 7/3/2022   **W-22052-2021**   Max. Marks: 60

N.B.:

1) Attempt any **THREE** questions from Section –I. Each question carries 10 marks.
2) Attempt any **TWO** questions from Section –II. Each question carries 15 marks.
3) Answers to both the sections should be written in **SAME** answer book.

SECTION-I

Q.1 Elaborate the evolution of ERP (Enterprise Resource Planning) system. What **(10)** are the reasons for growth of ERP system?

Q.2 Define Data mining and explain importance and applications of Data Mining **(10)** in brief.

Q.3 Discuss the functionalities of Human Resource Management module and Sales **(10)** and Distribution module in the ERP software.

Q.4 Explain the following concepts along with suitable examples: **(10)**
   i) Customer Relationship Management
   ii) Decision Support System

Q.5 Write short notes on any **TWO** of the following: **(10)**
   a) ERP Market
   b) Data Warehousing
   c) Maintenance of ERP software
   d) Selection of ERP package

SECTION-II

Q.6 List and elaborate the steps in project planning and implementation of ERP **(15)** software.

Q.7 What is Supply Chain Management? Explain the importance of Supply Chain **(15)** Management with an example in manufacturing Industry.

Q.8 "Quality standards are achieved using ERP software in an organization". **(15)** Justify with suitable example.

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