

CDOE
BACHELOR OF BUSINESS ADMINISTRATION (CBCS-2019 COURSE)
B.B.A. SEM - V : WINTER :- 2021
SUBJECT: TRAINING & DEVELOPMENT

Day : Wednesday
Date 23-02-2022

W-21942-2021

Time : 02:00 PM-05:00 PM
Max. Marks: 60

N.B.:

- 1) Attempt **ANY THREE** questions from Section – I and **ANY TWO** questions from Section – II.
- 2) Answers to both the sections should be written in **SAME** answer book.
- 3) Figures to the right indicate **FULL** marks.

SECTION – I

- Q.1** What do you understand by training? Discuss the characteristics and scope of employee training. [12]
- Q.2** Describe in detail the process of Training Need Identification. [12]
- Q.3** Elaborate on Job-instruction and Apprenticeship training in detail. [12]
- Q.4** What are essentials of designing the training program? [12]
- Q.5** Write short notes on **ANY TWO** of the following: [12]
- a) Evaluating Return on Investment (ROI) in training
 - b) Reinforcement
 - c) Lectures

SECTION – II

- Q.6** “Technology is transforming the way training is delivered”- Critically appraise. [12]
- Q.7** Design the induction training program for junior engineers assuming all the details necessary. [12]
- Q.8** Prepare a feedback form to be used for evaluating the safety training conducted in manufacturing firm. [12]

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