

**CDOE**  
**MASTER OF BUSINESS ADMINISTRATION (HUMAN RESOURCE) (CBCS-2019 COURSE)**  
**M.B.A. (H.R.) SEM-I : WINTER :- 2021**  
**SUBJECT: ORGANIZATIONAL BEHAVIOR**

**Day : Thursday**  
**Date 10/2/2022**

**W-21487-2021**

**Time : 10:00 AM-01:00 PM**  
**Max. Marks: 60**

**N.B.:**

- 1) Answer ANY THREE questions from Section I. Each question carries 10 Marks.
- 2) Answer ANY TWO questions from Section II. Each question carries 15 Marks.
- 3) Answers to Both the sections should be written in SAME answer book.
- 4) Draw a labeled diagram WHEREVER necessary.

**SECTION - I**

Q.1) Answer the following: Attempt ANY ONE (10 Marks X 1 = 10 Marks)

- a) What is Organizational Behavior? Explain challenges and opportunities for OB managers.
- b) What are values? What are its types? How they are formed?

Q.2) Answer the following: (10 Marks X 1 = 10 Marks)

What is learning? Explain any two theories of learning.

Q.3) Answer the following: (10 Marks X 1 = 10 Marks)

What is group? Explain different group properties.

Q.4) Answer the following: Attempt ANY ONE (10 Marks X 1 = 10 Marks)

- a) What is leadership? Explain Blake and Mouton Theory of leadership.
- b) What is stress? What are the differences between stress and burnout?

Q.5) Write short notes on the following: Attempt ANY TWO (5 Marks X 2 = 10 Marks)

- a) New Forms of Organization
- b) Components of Attitude
- c) ERG Theory
- d) Team Dynamics
- e) Difference between leader and manager
- f) Burnout

**SECTION - II**

Q.6) Answer the following: Attempt ANY ONE (15 Marks X 1 = 15 Marks)

- a) Your organization is into Information Technology related business and you have found many employees spend lots of time surfing social networking sites and online shopping. How will you tackle the problem?
- b) Salman Khan is a popular, yet controversial actor. In spite of legal troubles, his fan base has remained unaffected. How will you explain behavior of his fans in terms of perception?

Q.7) Answer the following: Attempt ANY ONE (15 Marks X 1 = 15 Marks)

- a) Ramesh is a bright engineer who is working in a Bangaluru based multinational company. Ramesh hails from a poor family of small village of Karnataka and shies away from taking any decision when it comes to his work. He rushes to his boss for even small matters. The boss finds Ramesh is talented and wants Ramesh to take initiative in work. What should his boss do?
- b) XYZ Ltd. is a steel manufacturing company. Recently the conflict is growing between group of young employees and experienced employees about who will have more say in decision making. As HR manager how can you resolve the conflict?

Q.8) Answer the following: Attempt ANY ONE (15 Marks X 1 = 15 Marks)

- a) Mr. Kulkarni gave full freedom to his subordinates to make decisions regarding their work. However many of the employees are misusing this freedom and it also has caused chaos in the organization. How do you find his style of leadership? What corrections will you suggest for the situation?
- b) What are the reasons of increase of stress among people? What can be done to manage the stress?

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