

CDOE
MASTER OF COMPUTER APPLICATIONS (CBCS-2018 COURSE)
M.C.A. Sem - III : WINTER :- 2021
SUBJECT: ORGANIZATIONAL BEHAVIOUR

Day : Friday
Date 18-02-2022

W-19192-2021

Time : 10:00 AM-01:00 PM
Max. Marks: 70

N.B.:

- 1) Attempt **ANY FOUR** questions from Section-I and **ANY TWO** questions from Section-II.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answers to both the sections should be written in **SAME** answer book.
-

SECTION-I

- Q.1** Define Organizational Behavior? Explain the scope and importance of Organizational Behavior in present business management context. **(10)**
- Q.2** Explain the process of perception in detail. **(10)**
- Q.3** Discuss the various types of groups and their purpose. **(10)**
- Q.4** What are the causes and consequences of stress? **(10)**
- Q.5** Define leadership. Explain managerial grid in detail. **(10)**
- Q.6** Write short notes on **(ANY TWO)**: **(10)**
- a) Conflict
 - b) Role of change agent
 - c) SOBC model

SECTION-II

- Q.7** What strategies will you suggest for motivation of the employees working in IT sector? **(15)**
- Q.8** Explain to your team-mates the ways and means to stress management. **(15)**
- Q.9** "Personality is sum total of physical, mental and behavioral attributes"- Comment. **(15)**

* * * * *