

**CDOE**  
**BACHELOR OF BUSINESS ADMINISTRATION (CBCS- 2018 COURSE)**  
**B.B.A. Sem-VI : WINTER :- 2021**  
**SUBJECT: MANAGEMENT OF INDUSTRIAL RELATIONS**

**Day : Monday**  
**Date 21-02-2022**

**W-18963-2021**

**Time : 10:00 AM-01:00 PM**  
**Max. Marks: 70**

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**N.B.:**

- 1) Attempt **ANY FOUR** questions from Section – I and **ANY TWO** questions from Section – II.
  - 2) Answers to both the sections should be written in the **SAME** answer book.
  - 3) Figures to the right indicate **FULL** marks.
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**SECTION – I**

- |            |  |             |
|------------|--|-------------|
| <b>Q.1</b> | Discuss the evolution of Industrial Relations in detail.                         | <b>[10]</b> |
| <b>Q.2</b> | Explain the process of formation of Trade Union.                                 | <b>[10]</b> |
| <b>Q.3</b> | Elaborate the causes of Industrial Dispute with examples.                        | <b>[10]</b> |
| <b>Q.4</b> | Discuss the process of disciplinary procedure which is followed in organization. | <b>[10]</b> |
| <b>Q.5</b> | Explain the role of Conciliation Officer with example.                           | <b>[10]</b> |
| <b>Q.6</b> | Write short notes on <b>ANY TWO</b> of the following:                            | <b>[10]</b> |
|            | a) Scope of Industrial Relations   |             |
|            | b) Problems of Trade Unions  |             |
|            | c) Arbitration   |             |

**SECTION – II**

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|------------|---|-------------|
| <b>Q.7</b> | “Role of Trade Unions are very crucial in Industrial Relations”. Comment.   | <b>[15]</b> |
| <b>Q.8</b> | Write a note to your departmental heads explaining importance of disciplinary action.   | <b>[15]</b> |
| <b>Q.9</b> | “Prolonged Strike in an organization will damage the growth of employees, employer and Government also”. Justify the statement. | <b>[15]</b> |

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