

**S.D.E.**  
**M.B.A. SEM-I (2013 COURSE) : WINTER - 2017**  
**SUBJECT : ORGANIZATIONAL BEHAVIOUR**

Day : **Saturday**  
Date : **16/12/2017**

Time : **10.00 A.M. TO 1.00 P.M.**  
Max. Marks : 70

**W-2017-4184**

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**N. B. :**

- 1) Attempt **ANY THREE** questions from Section – **I** and **ANY TWO** questions from Section – **II**.
  - 2) Figures to the right indicate **FULL** marks.
  - 3) Answers to both the sections should be written in **SEPARATE** answer books.
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**SECTION - I**

- Q. 1** What is Organizational Behavior? How has the behavioral era added to the development of the field of organizational behavior? (14)
- Q. 2** Which factors affect the perception? What is the significance of the characteristics of the perceiver and of the perceived in perception process. (14)
- Q. 3** Explain how Herzberg's content theory examines motivation and its application. (14)
- Q. 4** Define conflict, how do traditional assumptions about conflict differ from the modern assumptions? (14)
- Q. 5** Write Short notes on **ANY TWO** of the following: (14)
- a) Characteristics of High Performing Teams
  - b) Attitude
  - c) Group Dynamics

**SECTION - II**

- Q. 6** Has diversity at the work place added to more number of problems? Why? How such workplace diversity issues should be resolved? (14)
- Q. 7** When the manager in an organization actively work towards job design related to empowerment and enrichment, he need not worry about individual motivation – Critically evaluate. (14)
- Q. 8** How would you apply the situational theory of leadership to identify the effective leadership styles for shop floor of a manufacturing company? (14)

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