

S.D.E.

M.B.A. (IT) SEM – I (2010 COURSE) 3 YEAR COURSE) :
WINTER - 2017

SUBJECT: ORGANISATIONAL BEHAVIOUR

Day: **Friday**
Date: **15/12/2017**

Time: **10.00 A.M. TO 1.00 P.M.**
Max Marks. 70

W-2017-4344

N.B.

- 1) Attempt any **FOUR** questions from Section -I and any **TWO** questions from Section – **II**.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answers to both the sections should be written in **SEPARATE** answer book.
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SECTION - I

- Q.1** Explain the concept of organization behavior and its Challenges in detail. (10)
- Q.2** Discuss in detail process of perception and its importance in managing individual performance. (10)
- Q.3** What do you mean by attitude? How to bring attitudinal change among employees. (10)
- Q.4** Discuss in detail process of group formation and importance of group dynamics. (10)
- Q.5** Write short notes on (ANY TWO): (10)
- a) Organizational Culture
 - b) Interpersonal Conflict
 - c) Work Design
 - d) Leadership style

SECTION - II

- Q.6** As a head of leading manufacturing firm. What strategies you will adopt to overcome a problem of Conflict between different teams. (15)
- Q.7** Prepare a note to CEO of your organization on steps, to be taken to develop high performing teams. (15)
- Q.8** Your organization is facing problems of absenteeism and late coming of employees. What steps you will take to motivate your staff to improve their behavior, attitude and overall performance. (15)

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