

S.D.E.

M.B.A. (I.T.) SEM-I (2013 COURSE) : WINTER - 2017

SUBJECT: ORGANIZATIONAL BEHAVIOUR

Day : **Friday**
Date : **15/12/2017**

W-2017-4324

Time : **10.00 A.M. TO 1.00 P.M.**
Max. Marks : 70.

N.B.:

- 1) Attempt **ANY THREE** questions from Section-I and **ANY TWO** questions from Section-II.
 - 2) Both the sections should be written in **SEPARATE** answer books.
 - 3) Figures to the **RIGHT** indicate full marks.
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SECTION-I

- Q.1** Explain organizational challenges and organizational behaviour in detail. (14)
- Q.2** What is leadership? State the difference between a leader and a manager. (14)
- Q.3** What is organizational design? Explain how the organizations are designed? (14)
- Q.4** Explain the nature and concept of Theory X and Theory Y. (14)
- Q.5** Write short notes on any **TWO** of the following: (14)
- a) Perception
 - b) Attitudes
 - c) Creativity.

SECTION-II

- Q.6** Your organization is going through cultural change because of merger with another company. What strategies you would adopt to help your employees to accept the change of culture. (14)
- Q.7** As a HR Manager what steps you would take to change the negative attitude of your immediate subordinate to develop positive attitude. (14)
- Q.8** Explain the steps you will undertake to build team spirit among the employees of a public sector banks for effective handling of the customers. (14)

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