

S.D.E.

M.B.A. SEM-V (2010 COURSE)(3 YEAR COURSE) : WINTER  
2017

SUBJECT : ELECTIVE – VI : ORGANIZATIONAL DEVELOPMENT & CHANGE  
MANAGEMENT (HUMAN RESOURCE MANAGEMENT)

Day : **Thursday**  
Date : **14/12/2017**

Time : **10.00 A.M. TO 01.00 P.M.**  
Max. Marks : 70

**W-2017-4306**

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**N.B.:**

- 1) Attempt **ANY FOUR** questions from Section – I and **ANY TWO** questions from Section – II.
  - 2) Answers to both the sections should be written in **SEPARATE** answer books.
  - 3) Figures to the right indicate **FULL** marks.
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**SECTION – I**

- Q.1** What major values contribute to the field of Organizational Development? [10]
- Q.2** How has the field of behavioral sciences contribute to the growth of Organizational Development? [10]
- Q.3** Discuss the Role Negotiation Technique in detail. [10]
- Q.4** Explain the various steps in the Survey Feedback method used as companywide Intervention. [10]
- Q.5** Write short note on **ANY TWO**. [10]
- a) Social Technical System
  - b) Parallel Learning structure
  - c) Action Research

**SECTION – II**

- Q.6** What is work redesign? What factors will you consider for redesigning work for an engineer working in the maintenance department? [15]
- Q.7** What are the characteristic you will consider for building a successful team? Explain with examples. [15]
- Q.8** What is meant by quality of work life? How can it be achieved in an international IT Industry? [15]

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