

S.D.E.

M.B.A. SEM-IV (2013 COURSE) : WINTER - 2017

SUBJECT: Elective-VI: ORGANIZATIONAL DEVELOPMENT AND
CHANGE MANAGEMENT
(HUMAN RESOURCE MANAGEMENT)

Day: **Thursday**
Date: **28/12/2017**

W-2017-4238

Time: **02.00 PM TO 05.00 PM**
Max Marks: 70

N.B:

- 1) Attempt any **FOUR** questions from Section-I and attempt any **TWO** questions From Section-II.
- 2) Answers to both the sections should be written in **SEPARATE** answer book.
- 3) Figures to the right indicate **FULL** marks.

SECTION-I

- Q.1** Highlight the chronology of events that led to the emergence of Organizational Development. (10)
- Q.2** Explain what is meant by Action Research and also state its scope and limitations at present? (10)
- Q.3** Explain in detail the Role Negotiation Technique as a team building intervention. (10)
- Q.4** What is Grid Organization Development Intervention? Illustrate your answer with appropriate examples. (10)
- Q.5** Write short note on **ANY TWO**: (10)
- a) TQM
 - b) Re- engineering
 - c) Role Analysis Technique

SECTION-II

- Q.6** Your organization intends to celebrate its Golden Jubilee next year. Prepare a note to your Board of Directors on how you will form various teams and through these teams achieve grand success for the silver Jubilee celebration. (15)
- Q.7** You intend to form quality circle in each department. Prepare a note on what is a quality circle, how it can be formed and how it can be put to practice? (15)
- Q.8** You intend to appoint an outsider for intervention, as your organization is in loss for the last three years. Explain as to how you could achieve profits in the organization through outside intervention? (15)

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