

**S.D.E.**  
**M.B.A. (E) SEM-IV (2 YEAR COURSE) : WINTER - 2017**  
**SUBJECT : ELECTIVE – V : d) ORGANIZATIONAL DEVELOPMENT &**  
**CHANGE MANAGEMENT (HRM)**

Day : **Saturday**  
Date : **23/12/2017**

**W-2017-4409**

Time : **02.00 P.M. TO 05.00 P.M.**  
Max. Marks : 70

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**N.B.:**

- 1) Attempt **ANY FOUR** questions from Section – I and **ANY TWO** questions from Section – II.
  - 2) Answers to both the sections should be written in **SEPARATE** answer books.
  - 3) Figures to the right indicate **FULL** marks.
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**SECTION – I**

- Q.1** Define Organizational Development. Discuss its basic values and assumptions. [10]
- Q.2** Discuss the role of Applied Behavioural Sciences in the study of Organizational Development. [10]
- Q.3** What is Action Research? Discuss the process of Action Research. [10]
- Q.4** Explain in brief the Formal Group Diagnostic Meeting. [10]
- Q.5** Write short notes on **ANY TWO**: [10]
- a) Social-Technical Stem
  - b) Systems Theory
  - c) Team Interventions
  - d) Sensitivity Training

**SECTION – II**

- Q.6** What is Quality Circles? What are the basic pre-requisites for its success in Indian Environment? [15]
- Q.7** What is Work Re-Design? How can it be used to motivate individuals? [15]
- Q.8** Discuss the various Ego States in Transactional Analysis. How can Transactional Analysis be used to foster good interpersonal relations? [15]

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