

S.D.E.

**B.B.A. (2006 COURSE) SEM-V : WINTER - 2017**  
**SUBJECT: ELECTIVE-I: A) EMPLOYEE RELATIONSHIP MANAGEMENT (HR)**

**Day: Monday**  
**Date: 18/12/2017**

**Time: 10.00 AM TO 1.00 PM**  
**Max. Marks: 80**

**W-2017-4123**

**N.B:**

- 1) Attempt **ANY FIVE** questions from Section-I and **ANY TWO** questions from Section-II.
- 2) Figures to the **RIGHT** indicate full marks.
- 3) Answer to both the **SECTION** should be written in **SEPARATE** answer books.

**SECTION -I**

- Q.1** Define industrial relations system. Describe the role of industrial relations in an organisation. (10)
- Q.2** Explain the steps taken by international labor organisation for health and safety of the employees. (10)
- Q.3** Describe the present scenario of international labor relations. (10)
- Q.4** Define collective bargaining. Describe the principles of collective bargaining. (10)
- Q.5** Describe the evolution of labor law. (10)
- Q.6** Define jurisprudence. Explain the objectives of jurisprudence. (10)
- Q.7** Write short notes **ANY TWO** of the following: (10)
- a) Public interest in IR system
  - b) Workers compensation claims management
  - c) Objective of collective bargaining

**SECTION-II**

- Q.8** You are appointed as HR manager of medium sized industry. You are required to develop safety training program for its operators. (15)
- Q.9** Labor policy shapes labor and management relations. Discuss. (15)
- Q.10** Industrial relations often denote industrial disputes. Comment. (15)

\* \* \* \* \*