

**M.H.A. Sem-III (2012 COURSE) (CHOICE BASED CREDIT
SYSTEMS) : WINTER - 2017**
SUBJECT : HUMAN RESOURCE MANAGEMENT IN HOSPITAL - I

Day : **Wednesday**
Date : **22/11/2017**

W-2017-1037

Time : **02.00 PM TO 05.00 PM**
Max. Marks : **60**

N. B. ;

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answer to both the sections should be written in **SEPARATE** answer books.
- 4) Draw neat and labelled diagram **WHEREVER** necessary.

SECTION - I

Q. 1 Solve **ANY TWO** of the following: **(14)**

- a) What is Human Resource Management? Explain its importance in hospital management.
- b) Describe in detail: the difference between recruitment and selection of Human resource in the hospital.
- c) Define the word training and describe various on the job training methods.

Q. 2 Write short notes on **ANY FOUR** of the following: **(16)**

- a) Role of HR manager in multi-specialty hospital.
- b) Issues you may face while developing training sessions for the employees.
- c) Job evaluation.
- d) Difference between training and development.
- e) Prepare a job specification for head of the department of Radiology.

SECTION - II

Q. 3 Solve **ANY TWO** of the following: **(14)**

- a) Explain performance appraisal process in Multi-Specialty Hospital.
- b) Explain job evaluation and its process.
- c) Explain promotion and its types.

Q. 4 Write short notes on **ANY FOUR** of the following: **(16)**

- a) Job Enlargement
- b) Layoff with example
- c) MBO (Management By Objective)
- d) Job Ranking Method
- e) Separation

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