

**M.H.A. SEM-IV (2012 COURSE) (CHOICE BASED CREDIT  
SYSTEMS) : WINTER - 2017  
SUBJECT : HUMAN RESOURCE MANAGEMENT IN HOSPITAL – II**

Day : Wednesday  
Date : 15/11/2017

Time : 02.00 PM TO 05.00 PM  
Max. Marks : 60

**W-2017-1043**

**N. B. ;**

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answer to both the sections should be written in **SEPARATE** answer books.
- 4) Draw neat and labelled diagram **WHEREVER** necessary.

**SECTION - I**

- Q. 1** Solve **ANY TWO** of the following: **(14)**
- a) Debate on “Human resource management is considered as a profession in this 21<sup>st</sup> century”.
  - b) Discuss in detail legal aspects of job analysis.
  - c) What is strategy? Describe any two HR strategies used for HR management in the hospital.
- Q. 2** Write short notes on **ANY FOUR** of the following: **(16)**
- a) Teaching methodologies used in the hospital
  - b) Retention of hospital personnel
  - c) Selection process
  - d) Job description of medical director of the multispecialty hospital in Pune
  - e) Recruitment strategies used in the hospital

**SECTION - II**

- Q. 3** Solve **ANY TWO** of the following: **(14)**
- a) Explain forms and levels of workers participation in hospital management.
  - b) Explain critical method and BARS (Behaviorally Anchored Rating Scale) methods of performance appraisal.
  - c) Explain functions and management of Trade union.
- Q. 4** Write short notes on **ANY FOUR** of the following: **(16)**
- a) Compensation policy in the hospital.
  - b) Objectives of ethical code followed in the hospital.
  - c) Objectives of grievance handling procedure in the hospital.
  - d) Social insurance scheme and social audit.
  - e) Different components of compensation.

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