

**M.H.A. SEM-I (2012 COURSE) (CHOICE BASED CREDIT
SYSTEMS) : WINTER - 2017**
**SUBJECT: ORGANIZATIONAL BEHAVIOUR AND
LEADERSHIP**

Day: **Thursday**
Date: **23/11/2017**

Time: **10.00 AM TO 01.00 PM**
Max Marks: 60

W-2017-1026

N.B:

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answer to both the section should be written in **SEPARATE** answer Book.
 - 4) Draw neat diagrams **WHEREVER** necessary.
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SECTION-I

Q.1 Attempt any **TWO** of the following: **(14)**

- a) What do you understand by term Model? Discuss the various Models related to organization behaviour.
- b) What is the meaning of term "Personality"? Explain in detail Big five theory related to personality.
- c) Enlist and describe the Seven habits of highly effective people.

Q.2 Write short note any **FOUR** of the following: **(16)**

- a) ERG Theory
- b) Mintzberg Model
- c) Different Ego States
- d) Classical conditioning theory of learning
- e) Factors influencing perception

SECTION-II

Q.3 Attempt any **TWO** of the following: **(14)**

- a) Explain in details Maslow's theory of motivation with suitable examples from healthcare.
- b) What is group dynamics? Explain the process of formation of groups.
- c) Explain the different styles of leadership.

Q.4 Write short note any **FOUR** of the following: **(16)**

- a) Transactional Analysis
- b) Types of Conflicts
- c) Sign and symptoms of stress
- d) 7S frame work
- e) Goal Setting

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