

**B.B.A. (2010 COURSE) SEM- III : WINTER - 2017**

**SUBJECT : ORGANIZATIONAL BEHAVIOUR**

Day : **Friday**  
Date : **10/11/2017**

Time **02.00 PM TO 05.00 PM**  
Max. Marks : **70**

**W-2017-1560**

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**N.B.**

- 1) Q.1 is **COMPULSORY**.
  - 2) Attempt any **FOUR** questions from Q.2 to Q.7.
  - 3) Figures to the right indicate **FULL** marks.
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- Q.1** Explain in detail the different models of Organization Behaviour. **(14)**
- Q.2** Define personality and identify the factors influencing personality of individuals. **(14)**
- Q.3** Explain in detail the 'Two Factor Theory' of motivation. How is it used to motivate employees. **(14)**
- Q.4** What is a Group? Explain the process involved in Group Formation. **(14)**
- Q.5** Explain in detail the difference between a Manager and a Leader. **(14)**
- Q.6** What is stress? What are the methods for managing stress of employees? **(14)**
- Q.7** Write short notes on (**ANY TWO**): **(14)**
- a) Job Enrichment
  - b) Creating effective teams
  - c) Importance of cross cultural training

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